GCHQ

(TS//SI//REL) Contact mapping – tip-off to Diplomatic travel plans

(TS//SI//REL) – ROYAL CONCIERGE identifies potential diplomatic Hotel reservations.

(TS//SI//REL) – Automated bulk contact chaining between Reservation email addresses and "gov.xx" addresses

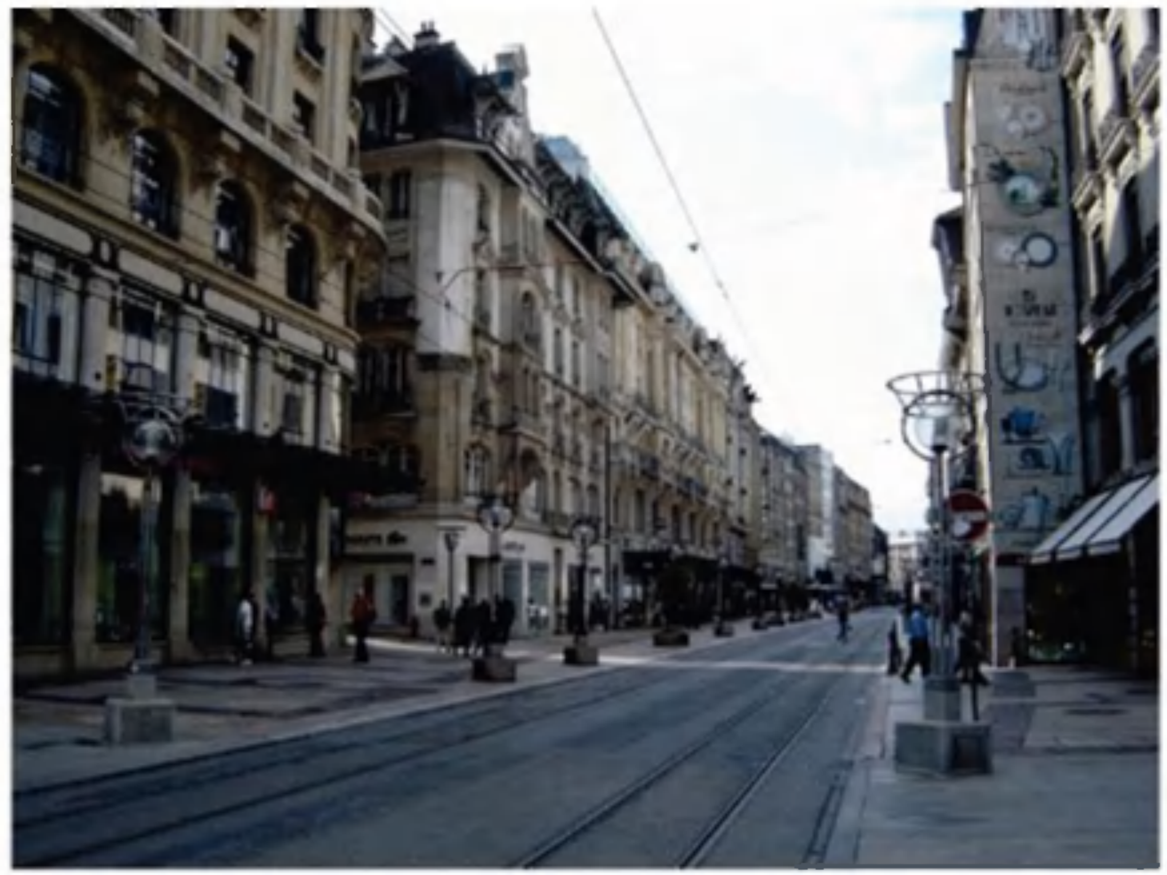
(TS//SI//REL) – Possible Extensions: "Favourite" hotels; Counter-intelligence/Foreign Relations support; XKeyScore fingerprinting; Car Hire; …

ROYAL CONCIERGE

A SIGINT driven hotel reservation tip-off service

From: reservations@expensivehotel.com
To: new-target@mod.gov.xx

'Thank you for reserving......"



ROYAL CONCIERGE exploits these messages and sends out daily alerts to analysts working on governmental hard targets

What hotel are they visiting?
Is it SIGINT friendly?

An enabler for effects – can we influence the hotel choice? Can we cancel their visit?

We can use this as an enabler for HUMINT and Close Access Technical Operations